

COLLABORATION

We are proactive in our strategies to improve our services through innovation and alignment with those we work with.

Our strong sense of purpose, passion and resilience mean we put relationships, partnerships, communication and engagement at the heart of everything we do.

BEING ACCOUNTABLE

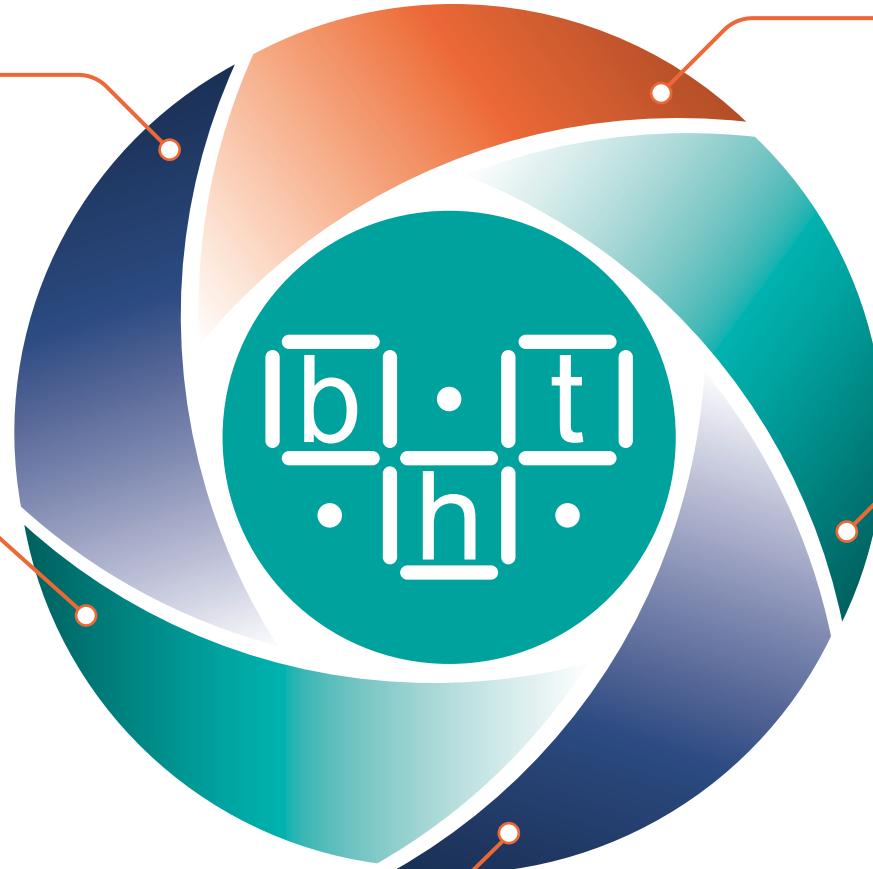
We are a provider who is transparent, honest, trustworthy and acts with integrity and respect in being accountable.

We care about the quality of the services we provide and the development and wellbeing of our staff to ensure our employees continue to deliver the highest standards of performance.

EMPOWERING PEOPLE

We aim to support our clients and tenants by giving them the power to take control of their lives and feel empowered to change things – to live fulfilling lives and reach their potential.

Through trust, respect, support, autonomy and open communication our staff are empowered to deliver on new challenges and opportunities for clients and tenants.



INSPIRING CHANGE

We understand change is a process, not an event.

We work to understand, motivate and inspire our clients, residents and staff to make the positive changes they want to see in themselves and our services.

DELIVERING EXCELLENCE

We want to deliver excellent services both internally and externally to our clients.

We always work to ensure our services are efficient and effective in their outcomes and achieve value for money.

We believe in constantly listening and challenging ourselves to deliver continuous improvement and excellence in service delivery.

Our Values

Combating Homelessness • Creating Opportunities • Promoting Change