



Support Worker

Shore House

Person Specification

Ref: 820

This post requires that the post holder has the following skills and experience to fulfil the job description. Please address yourself to each of the points marked in **bold with an asterisk (*)** in turn, and for each point, clearly explain how your experience, skills and knowledge meet the requirements.

Experience

- * 1 **Working with people with mental health and/or substance misuse issues, and an understanding of psychologically informed working and trauma informed care.**
- 2 Providing person centred support to people at times of increased need and/or risk, and the ability to remain focused and resilient when dealing with difficult situations.
- 3 Establishing and maintaining effective links with relevant statutory and voluntary agencies to the benefit of the service and clients
- * 4 **Supporting people to maintain tenancies** (rent, health and safety, anti-social behaviour, etc.) **and preparing people to move on to more independent accommodation** (life-skills, social networks, confidence, budgeting, taking responsibility, etc.)

Skills/Ability/Knowledge

- * 5 **Ability to inspire and motivate change in people who are difficult to engage**
- * 6 **Ability to develop creative, structured and goal-focused support plans**
- * 7 **Knowledge of strength-based approaches to working with people with multiple and complex needs, and a practical, forward thinking, positive attitude**
- 8 Understanding of professional boundaries, accountability and confidentiality
- 9 Ability to work under pressure, prioritise, deal with stress, and problem-solve
- 10 Ability to communicate effectively with clients, colleagues and stakeholders
- 11 Knowledge of relevant welfare benefits
- 12 Computer literate with a working knowledge of Microsoft Office applications
- 13 Commitment to the development and implementation of Equal Opportunity Policies