This post requires that the post holder has the following skills and experience to fulfil the job description. Please address yourself to the 8 points marked * and explain clearly how your experience and knowledge meets each of these requirements, including examples where relevant.

Ref: 788

Experience

- * 1 Experience of providing emotional and practical support for vulnerable adults who have complex mental health needs
 - 2 Experience of working with people in distress
- * 3 Experience of supporting a caseload of clients

Skills/Ability/Knowledge

- * 4 Ability to provide creative, structured, person-centered and co-produced support planning and risk management
 - 5 An understanding of the impact that mental health issues can have on a person's everyday life
 - 6 An understanding of the benefits of a holistic approach to achieve and maintain positive well-being
 - 7 An ability to work with a strengths-based approach to motivate and empower people
- * 8 Ability to actively listen to clients, build trust and understanding
 - 9 An understanding of accountability and confidentiality issues
- * 10 An understanding of housing management and health & safety within a residential setting
 - 11 A good knowledge of relevant welfare benefits
 - 12 Ability to work under pressure, prioritise and manage workload
 - 13 A good understanding of safeguarding issues
 - 14 A good understanding and ability to use line management supervision and reflect on performance
 - 15 Good administrative skills including the use of Microsoft Office programs including Word, Outlook and Excel
- * 16 Ability to offer a responsive approach to managing risks and incidents

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17 Ability to participate in and positively contribute to team work

Attitudes

- 18 A commitment to the development and implementation of Equality and Diversity Policies
 - 19 A commitment to your own personal development
- * 20 A commitment to empowering clients and promoting their choice and independence