

This post requires that the post holder has the following skills and experience to fulfil the job description. Please address yourself to the points marked in **bold** with an asterisk (*) and explain clearly how your experience and knowledge meets each of these requirements, including examples where relevant. **Please clearly number the point you are addressing within the application.**

Experience

* 1 **Experience of providing emotional and practical support for vulnerable adults who have complex needs**

2 Experience of working with people in distress

* 3 **Experience of supporting a caseload of clients**

Skills/Abilities/Knowledge

* 4 **Ability to provide creative, structured, person-centered and co-produced support plans**

5 An understanding of the impact that mental health issues can have on a person's everyday life

* 6 **An understanding of the benefits of a holistic approach to achieve and maintain positive well-being**

7 An ability to work with a strengths-based approach to motivate and empower people

8 Ability to actively listen to clients, build trust and understanding

9 An understanding of accountability and confidentiality issues

* 10 **An understanding of housing management and health & safety within a residential setting**

* 11 **Ability to organise workload and work independently and pro-actively**

12 Ability to work under pressure, prioritise and manage workload

* 13 **Ability to work as a supportive, reflective and effective team member**

14 A good understanding of and ability to use line management supervision and reflect on performance

15 Good administrative skills including the use of Microsoft Office programs including Word, Outlook and Excel

- 16 Ability to offer a responsive approach to managing risks and incidents
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Attitudes

- 17 A commitment to the development and implementation of Equality and Diversity Policies
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- 18 A commitment to your own personal development
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- * 19 **A commitment to empowering clients and promoting their choice and independence**
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- * 20 **You must be able to provide evidence that you have been fully vaccinated against Covid19 or can provide evidence of medical exemption before starting employment at Shore House.**
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