

Waking Night Bank Worker Shore House and Respite @ Shore Person Specification Ref:

This post requires that the post holder has the following skills and experience to fulfil the job description.

When completing your application form, in section 6 'Person Specification' *please address* yourself to each of the points marked with an asterisk *.

Please number each point and clearly explain how your experience, skills and knowledge meet the requirements specified.

Application forms without this completed section will not be accepted.

Experience

- Experience of working with people with mental health and/or substance misuse issues or complex needs
 - 2 Experience of managing challenging situations and assessing risk

Skills/Ability/Knowledge

- * 3 Understanding of professional boundaries, accountability, and confidentiality
- Ability to respond calmly, compassionately, and practically to any incidents, including writing clear notes and incident reports
- Ability to communicate effectively with clients, colleagues, and other professionals
 - 6 Ability to set boundaries, challenge appropriately and manage conflict constructively

Attitude

- 7 A proactive approach and practical, positive attitude
- 8 Commitment to the implementation of Equal Opportunity Policies