Deputy Manager
Mid Sussex Supported Housing
Person Specification Ref:

This post requires that the post holder has the following skills and experience to fulfil the job description. Please address yourself to the points marked * and explain clearly how your experience and knowledge meets each of these requirements. Points marked **D** are desirable not essential

Experience:

* 1. Experience of working in mental health, social care, or community development services.

2. Lived experience within your area of expertise (e.g. mental ill health, homelessness) and confidence to use in a way that supports the recovery of others. (**D**)

* 3. Experience of supporting individuals to complete person-centred mental health recovery plans based on their own goals and aspirations.

* 4. Experience of managing staff individually and as a team

* 5. Experience of establishing, developing and maintaining effective working relationships with voluntary and statutory organisations **(D)**

Skills/Ability/Knowledge:

* 6. A good understanding of the needs of the clients/individuals/communities relevant to the service.

* 7. Ability to motivate, enable and empower individuals through a process of change including when they are reluctant to engage

* 8. Ability to work in partnership and liaise with a range of key stakeholders.

9. Ability to work on own initiative and excellent organisational and time management skills.

* 10. Excellent communication and interpersonal skills, both oral and written.

11. High levels of competency in using Outlook, Word and Excel

* 12. Ability to promote staff wellbeing through supervision, coaching, reflective practice sessions, and de-briefings

13. Ability to monitor and report on service financial and key performance targets (KPIs)

14. Knowledge of relevant mental health, safeguarding and Care Act legislation.

15. A commitment to providing trauma-informed and psychologically informed support to meet the needs of adults with complex needs

16. Commitment to meeting the needs of homeless and vulnerable adults

Attitudes:

16. To be flexible and adaptable to change

17. A commitment to equality of opportunity and the principles of co-production

18. Willingness and ability to travel throughout BHT Sussex geographical area as required.

19. Ability to manage and prioritise workload.

20. Demonstrable self-awareness and professionalism.