



Floating Support Officers

30 to 37 hours per week

East Sussex Floating Support Service

Job Details

Ref: 1076

BHT Sussex

BHT Sussex is a charity and a registered housing association working in Brighton and Hove, Eastbourne, Hastings and other parts of Sussex.

BHT Sussex's Mission is to combat homelessness, create opportunities, and promote change and aims to achieve this Mission through a network of interlinked projects. By providing direct, practical services combined with a commitment to challenge the causes of poverty and inequality, we hope to achieve a supportive structure which people can use in a variety of ways to improve the quality of their lives.

We are looking to appoint Floating Support Officers across East Sussex to increase the size of our team.

Project Details

The service offers short-term housing-related support across the whole of East Sussex (West - **Lewes and Wealden, Eastbourne** and East - **Hastings and Rother**) for vulnerable people, aged 16+, who require support to live independently. The service aims to minimise the risk of homelessness and address inappropriate housing.

What the service provides

Our team of experienced Floating Support Officers provide flexible, personalised, and appropriate short term housing support for people with a range of needs, including managing the home, managing a tenancy and money management. Support is provided in people's own homes, via phone or video call or in the community.

The service also signposts individuals and/or carers and family members as appropriate, to health and social care services, education, training, employment and support voluntary, community services that will assist with accessing and maintaining their housing and ability to live independently for longer.

Job Summary

The postholder will work in one of eight geographically based Floating Support teams. Each team is led, and line managed, by a Team Leader.

The Service provides housing related preventative support and crisis management to people who are aged 16 and over, who are vulnerable and have support needs due to, e.g., age, disadvantage, disability, substance misuse or ill health, and are experiencing one or more of the following accommodation risks:

- has no accommodation
- is losing or is at risk of losing their accommodation
- is living in temporary/emergency accommodation
- requires resettlement support
- is having trouble coping with their housing
- requires support to maintain their independence/is at risk of losing their independence due to their housing situation
- requires support to move to accommodation that better meets their needs

Throughout the duration of support, Floating Support Officers will work collaboratively with clients using a person-centred, asset-based approach, including creating personalised support plans with clients, with goals and outcomes that are meaningful to them.

The Service provides support to clients to swiftly achieve their outcomes, with proactive signposting to wider services to enable longer term resilience and the ability to self-manage.

Whilst Floating Support Officers will primarily work in the geographical area for their team, in order to provide one cohesive Floating Support Service, the teams will collaborate and share work, knowledge and skills, and provide practical support and cover for each other.

The job requires applicants to hold full UK driving licence and have access to a car to enable support to be delivered to clients in the community.

Salary

The salary is paid monthly in arrears and will commence at £23,832 per annum pro rata. A 5.5% employer's pension contribution is also paid. The level of this contribution is reviewed annually.

Essential Car User Allowance where applicable is paid at £1,218 per annum pro rata.

Hours of Work

The hours of work for this post will be 30 – 37 hours per week. Working between 9am-5pm, Monday to Friday. The postholder will be based at our offices in Polegate for West of County staff and St Leonards for East of County staff.

BHT Sussex does not pay overtime but will grant time off in lieu if agreed by the service manager.

Annual Holidays

The annual leave entitlement will be 185 hours (25 working days), rising 1 day for each year of service to a maximum of 222 hours (30 days) pro rata. All public bank holidays are granted with two extra statutory days, to be taken over the Christmas period

Closing Date: Tuesday 23rd August 2022 at 12 noon

Interview Date: Friday 26th August 2022

We regret that we are unable to reply to every job applicant. However, if you are called for interview, you will be notified within seven days of the closing date.

An Enhanced DBS Check (Disclosure and Barring Service) is required on all successful applicants as a condition of employment for this post.

As an employer we prioritise the safety of our workforce and clients therefore we promote the uptake of Covid19 vaccinations.

BHT operates an Equal Opportunities Policy