

Person Specification

This post requires that the post holder has the following skills and experience to fulfil the job description.

When completing your application form, in section 6 "Person Specification" please address yourself to each of the points marked with an asterisk *. Please number each point and clearly explain how your experience, skills and knowledge meet the requirements specified.

Application forms without this completed section will not be accepted.

Essential Experience:

- * 1. Experience of working with the complex support needs of young people (16yrs-25yrs)
- * 2. Experience of working with one or more of the following: resettlement, substance / alcohol misuse, mental health issues, childhood trauma/sexual abuse, personality disorders, self-harm or low self-esteem, people with a history of offending, in a strength's based and solution focussed approach.
- * 3. Experience of applying safeguarding vulnerable adults and child protection policies and procedures.

Skills / Ability / Knowledge:

- 4. Ability to work on a key work basis
- * 5. Ability to work with clients in an empowering way towards independence using psychologically informed practice.
- * 6. Ability to provide effective, structured support to vulnerable clients.
- 7. A good knowledge of local housing procedures
- * 8. A good knowledge of relevant welfare benefits including Universal Credit, Housing Benefit, PIP.
- * 9. Ability to work unsupervised.
- 10. A good understanding of accountability and confidentiality
- 11. The ability to work under pressure, prioritise and deal with stress
- 12. Excellent communication skills
- 13. Good IT skills including Microsoft Office programs
- * 14. A good understanding of the causes and effects of homelessness and family breakdown.
- * 15. Ability to set boundaries, to challenge appropriately and to manage conflict constructively.

16. Understanding of the relationship between homelessness and complex needs.
17. This job entails leading on Maintenance for the service so ability to identify, report and oversee repairs is essential and the ability to provide hands-on remedies as appropriate.

Other / Desirable

18. A commitment to the development and implementation of Equal Opportunity Policies.
19. A good knowledge of different models and practice related to supported housing.