

Asset Management - **Information last updated: 13 August 2026.**

STAIRs information, Item 4.10

Awaab's Law compliance

We have established a dedicated approach to managing damp and mould cases and monitoring our response against the requirements of Awaab's Law.

Our case-tracking arrangements provide oversight from the point a concern is reported through to inspection, works, communication with residents and follow-up. This enables us to monitor progress closely, identify cases requiring escalation and continue improving the speed and consistency of our response.

Our current data shows that most of the damp and mould cases are progressing promptly to inspection. For cases with complete and valid report and inspection dates, the median time from initial report to survey or inspection is approximately 7.5 working days.

We are continuing to strengthen our processes to ensure that response times are consistently achieved across the service. This includes improved triage, closer monitoring of statutory deadlines, clearer escalation arrangements and increased management oversight of cases approaching key timescales.

Further information is available from [Damp and Mould - BHT Sussex](#)